

THEMED ACCOMMODATION & VALUE ADDED ACTIVITIES

GUIDELINE FOR REGISTRATION OF SLTDA.

DEFINITIONS

A Tourist Accommodation facility developed according to a “**Theme**” based on environmental and/or cultural features capitalized with design, fixtures and materials, highlighting the “**Theme**” enabling the guest to see, feel and experience the “**Theme.**”

1. ELIGIBILITY: THEME IDENTIFICATION

The product should depict the theme by its Design, Construction, Presentation, Services and Sustainable Practices.

It is essential to have the requirements mentioned from 1-8 below to be eligible to register as a Themed Accommodation in Sri Lanka.

1.1 Incorporation of nature to the theme.

1.2 Connected to cultural features to the theme.

1.3 Design

- Theme should be designed or naturally created. The external environment should be capitalized by the Theme.

1.4 Construction & material

- The construction materials should be incorporated with the Theme and its nature.

1.5 Presentation of the Theme with Services

- Clear depiction of the Theme in offered Services and Facilities.
E.g.: Employee dress code / Way of greetings / Types of Food & Beverages.

1.6 Sustainable Practices

- Sustainability measures being incorporated to preserve and maintain the Theme.
- Social, Cultural and Environmental consideration.

1.7 Silent Communication to the Guest that incorporates to enhance the Theme.

- Aroma, Lighting, Carvings, Music

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1.8 Activities associated with the theme to enhance facilities and Services

- Theme based activities provided for the guests as an opportunity to have a better understanding about the Theme.

1.9 Any other Specific Components incorporated in light with the theme not covered with the above

2. INFRASTRUCTURE FACILITIES

2.1 LOCATION / ACCESS & PARKING

- Suitable environment and acceptable access to the premises.
- Operator should provide customers with instructions on directions when and if needed over a 24/7 hotline.
- Availability of location over GPS.
- Vehicles should be parked in a designated area to avoid unnecessary disturbance to the nature of the Theme.

2.2 WATER

- Quality at acceptable levels. (Authorized by a recognized authority – approved by a water testing lab)
- Minimum required quantity – 300-500Litres.

2.3 WASTE MANAGEMENT

- Garbage (dry & wet) disposable management.
- Preferably garbage composting is encouraged.
- Waste water disposable arrangements. (As per the CEA guideline)
- All drainage in and around the kitchen should be cleaned, covered and lead to a soakage pit. (No waste water on open spaces / surfaces – Any purpose of waste water should not be stagnated)

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2.4 ENERGY

- Use of alternative sustainable energy for added advantage is highly encouraged.
e.g.:- Solar Power / Wind Power
- Any alternate power (In case of power cut)

2.5 ANY OTHER RELATED INFRASTRUCTURE REQUIRED BY THE LOCATION

3. ACCOMMODATION FACILITIES

3.1 BEDROOM

- The bedroom shall portray a sense of spaciousness in the building to land ratio.
- Spacious, clean, well ventilated and maintained.
- Size of a Single bed should not be less than 78 inches (6.3ft×3 ft) and size of a Double bed should not be less than 78 inches(6.3 ft× 5 ft)

Or

- Equivalent / Similar acceptable standard.
- Should be furnished with a Dressing table, mirror, and cupboard.
- Safe locks on each door leading out of the bedroom.
- Safety locker facilities should be available for security purposes.
- Bedrooms should uphold privacy.
- Bed room should have internal communication facility for client convenience.
- Air-conditioning / Fans/ Heaters are preferable depending on the Theme and environment.

3.2 WASHROOMS

- Availability of one washroom per bedroom.
- Should have mandatory utilities: W.C, Wash basin, Mirror, shower and towel railing.
- Uphold good levels of hygienic and sanitary working order.

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3.3 DINING & KITCHEN

- A set place for dining arranged to accommodate the in-house guests.
- Basic kitchen / cooking facilities must be made available.
- Proper storage facilities for cold & dry rations.

Or,

- If Kitchen / Cooking facilities is not available, there must be an alternative way to provide food for the guests and well communicated.

4. SAFETY & SECURITY

- Adequate security and safety arrangements should be made available at the compound. Deployment of security guards, proper fencing to avoid theft and trespassing.
- First aid availability on site and adequate first aid training should be provided to the staff. Doctor on call in case of a medical emergency.
- 24/7 In house guest communication.
- Clear signage to locate the facilities even at night.
- Safety and warning signage is mandatory.
- Notifying guests of environmental awareness through proper signage, leaflets (containing advice, instructions and guidelines) and other methods.
- Adequate fire fighting equipment and extinguishers on site. Fire drills should be held for the staff.
- Activities available for guests must be compatible to the Theme.
- Ponds / Open Water points must be properly administered according to MOH / PHI guidelines.

❖ Justification of alternative security arrangements acceptable to the SLTDA, if any of the above Security measures are not satisfied.

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5. GENERAL

- Should maintain a guest register with details including Name, address, Passport /NIC No, date of arrival/departure etc. for references.
 - All monetary transactions should be issued with valid receipts and recorded.
- ❖ Establishments awarded a mark less than 50 shall not fold under the category of Themed Accommodation.